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NATIONALLY RECOGNISED TRAINING

iStudy Global Awards 2016/2017 WINNER ⭐

Export Awards 2019 Queensland Government WINNER
International Education and Training Award

Export Awards 2018 Queensland Government FINALIST
Education and Training Award

AUSTRALIAN LANGUAGE SCHOOLS PTY LTD

It never **gets easier**, you only **get better!**

CERTIFICATE III IN INDIVIDUAL SUPPORT

VET NATIONAL CODE: CHC33021 | CRICOS: 115203M

CERTIFICATE IV IN AGEING SUPPORT

VET NATIONAL CODE: CHC3015 | CRICOS: 115204K

CERTIFICATE III IN INDIVIDUAL SUPPORT

VET NATIONAL CODE: CHC33021 / CRICOS: 115203M

The Certificate III in Individual Support course provides training for individuals who want to work in the aged care or disability support sectors. The course aims to prepare you to provide person-centred care and support to elderly or disabled individuals in various settings, such as aged care facilities, home care, and community care. To achieve this qualification, the candidate must have completed at least 120 hours of work as detailed in the Assessment Requirements of the units of competency.

COURSE SUMMARY

| INTAKE | 2025 | 3 FEB, 24 MAR, 12 MAY, 30 JUN, 18 AUG, 6 OCT, 24 NOV 12 |
| | 2026 | JAN, 2 MAR, 20 APR, 8 JUN, 27 JUL, 14 SEP, 2 NOV, 21 DEC. |

DURATION   27 weeks includes 3 weeks holidays.

CAREER OPPORTUNITIES

Graduates of the Certificate III in Individual Support program are equipped with the necessary skills and qualifications to pursue a range of rewarding career opportunities in the aged care sector. Potential career pathways include but are not limited to:

- Aged Care Worker.
- Respite Care Worker.
- Personal Care Giver.
- Disability Services Worker.

- Direct Care Worker.
- Home Help Worker.
- Personal Care Worker.
- Support Worker.

COURSE OUTCOMES

Upon successful completion of the Certificate III in Individual Support, graduates will possess the following outcomes:
- Comprehensive understanding of the ageing process and its impact on individuals.
- Proficiency in providing person-centred support to meet the physical, emotional, and social needs of elderly clients.
- Skills in fostering independence and promoting the well-being of older adults through effective communication and support strategies.
- Competence in recognizing and responding to the diverse needs and preferences of elderly individuals from various cultural, social, and linguistic backgrounds.

PRE-REQUEST   No formal entry requirements.

MODE OF DELIVERY   20 hours per week face to face.

UNITS DETAILS   Total 15 units

Code	Unit
CHCCCS031	Provide individualised support
CHCCCS038	Facilitate the empowerment of people receiving support
CHCCCS040	Support independence and wellbeing
CHCCCS041	Recognise healthy body systems
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
HLTINF006	Apply basic principles and practices of infection prevention and control
HLTWHS002	Follow safe work practices for direct client care
CHCAGE011	Provide support to people living with dementia
CHCAGE013	Work effectively in aged care
CHCPAL003	Deliver care services using a palliative care approach
CHCCCS033	Respond to suspected abuse
CHCAGE007	Recognise and report risk of falls
HLTAID011	Provide First Aid - It is delivered by a 3ª party at the ALS campus

ENTRY REQUIREMENT

ENGLISH	ACADEMIC	AGE
IELTS 5.5 Overall No individual band less than 5.0, or equivalent, or successfully completed Upper-Intermediate level	Successfully completed Year 10 or equivalent.	Minimum 18 years old

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CERTIFICATE IV IN AGEING SUPPORT

VET NATIONAL CODE: CHC43015 / CRICOS: 115204K

The Certificate IV in Ageing Support is a comprehensive program designed to equip individuals with advanced skills and knowledge in providing high-quality care and support to elderly individuals. This course delving deeper into areas such as person-centred care planning, dementia care, palliative care, and leadership within the aged care sector. To achieve this qualification, the candidate must have completed at least 120 hours of work as detailed in the Assessment Requirements of the units of competency.

COURSE SUMMARY

| INTAKE | 2025 | 20 JAN, 10 MAR, 28 APR, 16 JUN, 4 AUG, 22 SEP, 10 NOV, 29 DEC. |
| | 2026 | 16 FEB, 6 APR, 25 MAY, 13 JUL, 31 AUG, 19 OCT, 7 DEC. |

DURATION   55 weeks includes 7 weeks holidays

CAREER OPPORTUNITIES

Graduates of the Certificate IV in Ageing Support program are well-positioned to pursue a range of rewarding career opportunities within the aged care sector. Potential career pathways include:

- Community Program Coordinator.
- Community care worker.
- Worker in community support.

- Disability support professional.
- Residential Care Worker.
- Day Activity Worker.

COURSE OUTCOMES

Upon successful completion of the Certificate IV in Ageing Support, graduates will achieve the following outcomes:
- Advanced understanding of the ageing process and its implications for individuals' physical, emotional, and social well-being.
- Proficiency in developing and implementing person-centred care plans tailored to meet the specific needs and preferences of ageing clients.
- Specialised skills in providing care and support to individuals with dementia, including strategies for communication, behaviour management, and creating dementia-friendly environments.
- Knowledge of relevant legal and ethical frameworks governing aged care practice, ensuring compliance with industry standards and regulations.
- Ability to advocate for the rights and well-being of ageing clients, promoting empowerment and social inclusion within the community.

PRE-REQUEST   No formal entry requirements.

MODE OF DELIVERY   20 hours per week face to face.

UNITS DETAILS   Total 18 units

Code	Unit
CHCCCS023	Support independence and wellbeing.
CHCDIV001	Work with diverse people.
HLTAAP001	Recognise healthy body systems.
HLTWHS002	Follow safe work practices for direct client care.
CHCAGE001	Facilitate the empowerment of older people.
CHCAGE005	Provide support to people living with dementia.
CHCCCS011	Meet personal support needs.
CHCCCS025	Support relationships with carers and families.
CHCPAL001	Deliver care services using a palliative approach
CHCADV001	Facilitate the interests and rights of clients
CHCAGE003	Coordinate services for older people
CHCAGE004	Implement interventions with older people at risk
CHCCCS006	Facilitate individual service planning and delivery
CHCLEG003	Manage legal and ethical compliance
CHCPRP001	Develop and maintain networks and collaborative partnerships
CHCAGE002	Implement falls prevention strategies
HLTAID011	Provide First Aid - It is delivered by a third party at the ALS campus
CHCCCS017	Provide loss and grief support

ENTRY REQUIREMENT

ENGLISH	ACADEMIC	AGE
IELTS 5.5 Overall No individual band less than 5.0, or equivalent, or successfully completed Upper-Intermediate level	Successfully completed Year 10 or equivalent.	Minimum 18 years old